

# Terms of Use

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## 1 Service and Operator

The DNSBL/RBL service available at <https://dnsbl.rv-soft.net/> (“Service”) is operated by Radim Axel Vávra, trading as RV-SOFT Technology®, Czech Republic (“Operator”).

These Terms apply to the website, IP address lookups, DNSBL queries, and reporting features.

## 2 Free Use

The Service is provided free of charge. Its use does not create any entitlement to guaranteed availability, technical support, or continued operation.

## 3 Accuracy and Availability

The Service is provided on an “as is” and “as available” basis, to the extent permitted by applicable law.

The Operator does not guarantee that the Service or its records will always be accurate, complete, current, uninterrupted, or free from errors. IP addresses may be listed incorrectly or may remain listed after the circumstances that led to their inclusion have changed.

A listing is a technical filtering signal. It does not, by itself, establish unlawful conduct by the owner or user of an IP address. Likewise, the absence of a listing does not guarantee that an IP address or an email message is safe.

## 4 User Responsibility

You are responsible for deciding how to use the information supplied by the Service and for configuring your own systems.

You should assess the suitability of DNSBL results for your purposes and provide appropriate safeguards against the rejection or loss of legitimate email.

Reports submitted to the Service must be accurate to the best of your knowledge. You must not submit deliberately false or misleading reports, attempt unauthorized access, or interfere with the operation of the Service.

## **5 Limitation of Liability**

To the fullest extent permitted by applicable law, the Operator shall not be liable for loss or damage arising from the use of, or inability to use, the Service, or from reliance on its records or results.

This includes, where such exclusion is legally permitted, loss of email messages, blocked or delayed communication, loss of data, loss of revenue or profit, business interruption, and reputational harm resulting from incorrect listings, missing listings, technical errors, or service interruptions.

Nothing in these Terms excludes or limits liability for intentional misconduct, gross negligence, or any other liability that cannot lawfully be excluded or limited. These Terms do not affect mandatory statutory rights.

## **6 Listing Review and Removal**

If you believe that an IP address has been listed incorrectly, or wish to request a review or removal, contact [dnsbl@rv-soft.net](mailto:dnsbl@rv-soft.net) and include the IP address in the email subject.

Requests will be assessed using the information available to the Operator. Submitting a request does not guarantee removal from the list.

## **7 Service Changes**

The Operator may maintain, modify, temporarily suspend, or discontinue the Service. Where reasonably practicable, notice of significant changes will be published on the website.

Any revised Terms will be published on the website and will apply prospectively from their stated effective date, subject to applicable law.

## **8 Privacy**

Information about the processing of personal data is provided in the Privacy Policy available on the website.

## **9 Applicable Law**

These Terms are governed by the laws of the Czech Republic, without prejudice to any mandatory protections available to users under applicable law.

## **10 Contact**

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